MOUNTAIN WATER DISTRICT SEWER
P.S.C. KY No. 3
Cancels P.S.C. KY No. 2

MOUNTAIN WATER DISTRICT
OF
Pike County, Kentucky

Rates, Rules and Regulations for Furnishing
Sewer Service
IN
Pike County, Kentucky

Filed with the PUBLIC SERVICE COMMISION OF KENTUCKY

ISSUED: October 1, 2010 EFFECTIVE: October 1, 2010

ISSUED BY: MOUNTAIN WATER DISTRICT

BY: Chairperson

JEFF R. DEROUEN
EXECUTIVE DIRECTOR
TARIFF BRANCH

EFFECTIVE 10/1/2010
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
RULES AND REGULATIONS

Sewer Rates

Monthly Rates

First 2,000 Gallons  $14.00 Minimum Bill
Over 2,000 Gallons  $ 6.00 Per 1,000 Gallons

Connection Fee

Gravity Sewer

Standard Residential Gravity Sewer Connection  $750.00*
Other Than Standard Residential Gravity Sewer Connection  AT COST

Pressure Sewer

Standard Residential Pressure Sewer Connection  $2,600.00*
Other Than Standard Residential Pressure Sewer Connection  AT COST

All additional size connections – Actual Cost

Any customer receiving a free or reduced tap fee as a result of project funding or government appropriated funds must connect their plumbing and begin using the District’s sewer service within sixty (60) days and shall begin receiving a bill at the current sewer rates.

Note: Any customer applying for a sewer connection may pay the connection fee on an installment plan at 0% interest. The installment plan may be for a length of up to 24 months at the customers choosing; however, the sewer connection will not be installed until the installment plan is paid in full.

*Note: Any extra depth requirements and rock, which cannot be excavated by normal means (backhoe, etc.) and any additional length of service lateral will be at cost.
RULES AND REGULATIONS

Monthly Usage Charge for Special Service

Multi-Unit Facility

The monthly charge for customers who have sewer service at a multi-unit facility shall be the amount based on the average gallons of water usage per housing unit at the current sewer rate schedule times the number of housing units in the multiple facility. Should water service not be available at the facility, the monthly charge shall be the amount based on the water system average at the current sewer rate schedule times the number of housing units in the multiple facility.

Should water service not be available at the facility, the monthly charge shall be based on the water system’s average residential usage and calculated at the current sewer rate schedule multiplied by the number of housing units in the multiple-unit facility to derive the total bill due.
Rules and Regulations

Monthly Charge for Special Service

Sewer Customer Without Metered Water Service

For customers who do not receive water service from Mountain Water District, the usage will be based on the District’s water system residential customer average usage and then calculated using the current sewer rate schedule to derive the total bill due.

Sewer Customer With Metered Water Service

Any customer with both the District’s sewer and water service will be billed at the current sewer rates based on the number of gallons of water consumed.
Charges for Non-Recurring Services

1. When a check is accepted for payment of a bill and the check is not honored by the financial institution, a return check fee of $25.00 shall be charged.

2. A charge of $30.00 shall be made for all service connections made during regular working hours except there shall be no connection charge made for service on the original installation of facilities.

3. A charge of $30.00 shall be made for a trip to terminate service. When a customer's service has been discontinued for non-payment of bills and the delinquent customer has paid his or her outstanding bill for service and requested reconnection, the District shall assess a service connection charge of $30.00 in addition to a delinquent service charge to re-establish sewer service.

4. A charge of $30.00 shall be made for service investigation during regular working hours if interruption of service or service problem is associated with the customer's own plumbing facility and beyond the District's delivery point and is not caused by a failure of District facilities. The charge for investigation after working hours will be $75.00 per trip. Any maintenance and repair of facilities beyond the District's delivery point is the responsibility of the customer.

5. When an investigation of facilities on customer's premises reveals an unauthorized use of the sewer system, an investigation fee of $75.00 shall be charged. The actual cost of repairing damage and correcting the improper service connection, if any, shall be charged and the customer's bill shall be paid for the amount of service rendered.

6. Any customer requesting the District's line or appurtenance be moved shall be charged for such action at the District's cost.
This schedule of Rules and Regulations governs the furnishing of sewage service by the Mountain Water District, hereinafter referred to as the DISTRICT and applies to all service rendered from the DISTRICT. No employee or individual Director of the DISTRICT is permitted to make any exception to Rates, Rules or Regulations. All Rules and Regulations are to be in effect so long as they are not in conflict with Public Service Commission Rules and Regulations. The DISTRICT is further subject to all Rules and Regulations of the Public Service Commission even though not contained herein.

REVISIONS

These Rules and Regulations may be revised, amended, supplemented or otherwise changed from time to time subject to approval of the Public Service Commission, and shall have the same force as the present Rules and Regulations.

SERVICE AREA

The DISTRICT furnishes sewage service to all of Pike County, Kentucky with the exception of the City of Pikeville and the City of Elkhorn service areas.

AVAILABILITY

Sewer service is available to any domestic consumer within the DISTRICT area. Those wastewater treatment plants not owned by the DISTRICT but lying within Pike County shall not be the responsibility of the DISTRICT unless agreed upon by both parties.

MAINTENANCE

The DISTRICT may at any time deemed necessary, suspend sewer service to any consumer or consumers for the purpose of making repairs, changes or improvements upon any part of its system. The DISTRICT shall give reasonable notice of such suspension of service to consumers.

DATE OF ISSUE

Month / Date / Year

DATE EFFECTIVE

October 1, 2010

ISSUED BY

Rhonda James
(Signature of Officer)

TITLE

Chairperson

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. DATED

KENTUCKY PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

EFFECTIVE

10/1/2010

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
RULES AND REGULATIONS

The DISTRICT shall be responsible for the maintenance of that portion of the service lateral installed by the DISTRICT and the consumer shall be responsible for the maintenance of that portion thereof installed by the consumer on gravity systems. On pressurized systems, the customer shall be responsible for that portion of sewer lateral beyond the grinder station. The District shall be responsible for the maintenance and replacement of all grinder pump equipment used in connection with its pressurized sewer system with the exception of malfunctions caused by abuse on the part of the customer, including, but not limited to, subjecting the system to excessive amounts of grease. For a more comprehensive list of disapproved items, please visit the following webpage: www.mountainwaterdistrictkv.com/links.php

BILLING, COLLECTION, PENALTIES

Bills and notices relating to the conduct of the business of the DISTRICT will be mailed to the customer at the address listed on the user’s agreement unless change of address has been filed in writing with the DISTRICT, and the DISTRICT shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.

Bills for sewer service are due and payable at the office of the DISTRICT, or to any designated agent, on the date of issue. The past due date shall be the 20th day after the date of issue. On all accounts not paid in full by the next billing date, an additional charge of 10 percent of the unpaid portion will be made. Payments may be made in the form of cash, check, credit/debit card, or online at www.mountainwaterdistrictkv.com. Customers who choose to pay by credit/debit card or online shall be charged $0.25 per transaction plus 2.27% of the amount to be paid.

All bills not paid on or before the past due date shall be deemed delinquent. Any said delinquent bill will appear as added to next month’s balance. Included on the bill will be a statement indicating that if the previous balance is not paid in full on or before the next past due date, it is the intent of the District to discontinue service as of the date provided. However, if, prior to discontinuance of service, there is delivered to the District or its employee empowered to discontinue service, a written certificate signed by a physician, registered nurse, or a public health officer that, in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity at the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until thirty (30) days elapse from the time of the District’s receipt of said certification, whichever occurs first.

The District will disconnect sewer service for non-payment of sewer service. Any and all applicable disconnect/reconnect charges, in addition to the bill owed, must be paid before service may be restored.

DATE OF ISSUE 9/29/10
DATE EFFECTIVE October 1, 2010
ISSUED BY Charlene James
SIGNATURE OF OFFICER
TITLE Chairperson
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. DATED

KENTUCKY
PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN
EXECUTIVE DIRECTOR
TARIFF BRANCH
EFFECTIVE 10/1/2010
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
Deposits.

1. The utility requires a cash deposit to secure payment of bills, an equal amount for each class of customers, not to exceed 2/12 of the average annual bill when billed monthly, 3/12 when billed every 2 months, and 4/12 when billed every 3 months.

2. Deposit amount(s) shall be as follows:

$73.00

3. Service will be refused or discontinued if payment of deposit is not made.

4. Deposits may be waived for a customer showing satisfactory credit or payment history with the following criteria being considered: (a) Previous history with the utility. If the customer has no previous history with the utility, statements from other utilities, banks, etc., may be presented by the customer as evidence of good credit; (b) Whether the customer has an established income or line of credit; (c) Length of time the customer has resided or been located in the area; (d) Whether the customer owns the property to be served; (e) Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

5. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis. If interest is paid or credited to the customer's bill prior to twelve (12) months from the date of deposit or the last interest payment date, the payment or credit shall be on a prorated basis.

6. Deposits will be refunded to customers:

___ upon termination of service.

X after 12 months if customer has established a satisfactory payment history or upon termination of service.
RULES AND REGULATIONS

SUBSTANCES NOT TO BE DISCHARGED INTO SEWERS

No substances shall be placed or discharged into the sanitary sewer system which will create a combustible, gaseous, explosive or flammable condition in such sewer system nor shall any substances or objects be placed or discharged into the sewer system which will not dissolve and which will thus create an obstruction and clogging within the system. No petroleum products shall be placed or discharged into the sewer system.

No swimming pool, storm water or surface drain shall be connected with the sanitary sewer system nor shall any pool, storm or surface water be otherwise introduced into the sewer system.

SEWER FAILURE

The DISTRICT is responsible for sewer failure only when in control of the DISTRICT employees. No consumer is paid damages for equipment unless such damages are specifically found to be caused by an act of negligence on the part of the DISTRICT or its employees.
PROTECTION BY CONSUMER

Consumer shall protect the equipment of the DISTRICT on his/her premises and shall not interfere with DISTRICT property or permit interference except by duly authorized representative of the DISTRICT.

NOTICE OF TROUBLE

Consumer shall give immediate notice to the DISTRICT of any irregularities or unsatisfactory service and of any defects known to consumer.

When a customer or applicant refuses or neglects to provide reasonable access to the premises for the purpose of installation, operation, maintenance or removal of DISTRICT property, the DISTRICT may discontinue or refuse service only after the customer or applicant shall have been given at least fifteen (15) days written notice of such intention.

The DISTRICT shall not be required to furnish service to any applicant when such applicant is indebted to the DISTRICT for service furnished until such applicant shall have paid such indebtedness.

The DISTRICT may refuse or discontinue service to a customer or applicant if the customer or applicant does not comply with state, municipal or other codes, rules and regulations applying to such service.

1. For Nonpayment of Bills

The DISTRICT shall not discontinue service to any customer for nonpayment of bills (including delayed charges) without first having made a reasonable effort to induce the customer to pay same.

The customer shall be given at least five (5) days written notice, but the cut-off shall not be affected before twenty (20) days after the mailing date of the original bill. Such termination notice shall be exclusive of and separate from any bill. The termination notice shall include notification to the customer in writing of the existence of local, state and federal programs providing for the payment of DISTRICT

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KENTUCKY
PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

EFFECTIVE

10/1/2010

Pursuant to 807 KAR 5:011 Section 9 (1)
RULES AND REGULATIONS

bills under certain conditions and of the offices to contact for such possible assistance. If prior to discontinuance of service, there is delivered to the DISTRICT office payment of the amount in arrears, then discontinuance of service shall not be made.

2. For Fraudulent or Illegal Use of Service

When the DISTRICT has discovered evidence that by fraudulent or illegal means a customer has obtained unauthorized service or has diverted the service for unauthorized use or has obtained service without same being properly measured, including having more than one residence or business connected to one sewer service without authorization, the service to the customer may be discontinued without notice. The DISTRICT shall not be required to restore service until the customer has complied with all rules of the DISTRICT and regulations of the COMMISSION and the DISTRICT has been reimbursed for the estimated amount of the service rendered and the cost to the DISTRICT incurred by reason of the fraudulent use.

Leak Adjustment

Any customer who has both sewer and water service with the DISTRICT may request a leak adjustment on their sewer bill at the same time the request a leak adjustment on their water bill. The customer’s sewer shall be adjusted to the customer’s average bill for the three months prior to the water leak. If the customer’s average cannot be determined due to insufficient history, the average shall be considered to be the systems current average monthly usage. Customer’ may only receive one leak adjustment per twelve month period.

Swimming Pool Adjustment

Any customer who has both sewer and water service with the DISTRICT may request a swimming pool adjustment on their sewer bill once per twelve (12) month period provided the request is made within two (2) months of the service being billed. To receive the adjustment the customer’s usage in the month of the requested adjustment must exceed the customer’s average usage for the three (3) month period immediately preceding filling the pool by a minimum of 8,000 gallons. If the customer has insufficient history to determine their average usage, the DISTRICT’S system average will be used. If the period of the requested adjustment exceeds the average usage by 8,000 gallons, the customer’s usage and bill for the requested period will be adjusted to said average at the DISTRICT’S current sewer rates.
RULES AND REGULATIONS

Legal Disclaimers

1. The District shall in no event be held responsible for any claims made against it for reasons of system failure or interruption of service. No persons shall be entitled to damages nor for any portion of a payment refunded for any system failure or interruption of service, which in the opinion of the District is deemed necessary.

2. No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, tamper with, or build a structure over any appurtenance or equipment, which is a part of the District’s system. Any person violating this provision will be subject to immediate arrest and/or discontinuance of water/sewer service and shall pay the cost of repairing and/or replacing the District’s facilities.

3. If any loss or damage to the property of the District or any accident or other injury to persons or property is caused by or results from the negligence or wrongful action of a customer, members of his/her household, his/her agent or employee, the cost of necessary repairs or replacements shall be paid by the customer of the District and any liability otherwise resulting shall be that of the customer.

4. Any person, firm, or organization working around or near the District’s distribution mains, appurtenances, or other property may request the District to indicate the location of same. However, location by District of same does not relieve such person of complete responsibility and liability for any and all damages, liability, and loss to the District’s property resulting from any act of such person or his assigns and/or agent.